

Touch Tone Teller Operating Guide:

- * - To Repeat
- # - To Return to the Previous Menu
- 0 - To Speak with Representative

Options:

#1 Account to Work With

(balances, available balances, last transactions, last check cleared)

#2 Transfer Money

#3 All Account Balances:

(balances & available balances for all suffixes including: loans, CD's & IRAs)

#4 More Choices

(change PIN or log on with member ID#)

- Enter ID Number (account number) and #
- Enter PIN & #

#1 Account to Work With:

#1 Savings - choose suffix

#2 Checking

- _ CD
- _ Loan
- _ Credit Card
- _ Line of Credit
- _ Mortgage

#1 Savings - choose suffix & then one of the following options:

#1 Summary

#2 More Details

- #1 All Transactions
- #2 Deposits
- #3 Withdrawals
- #4 ACH & Payroll Deposits
- #5 Last Year & YTD Interest

#3 Transfer Money

- #1 Transfer to Another Suffix
- #2 Make Payment on a Loan
- #3 Transfer into Savings from Another Suffix
- #4 Advance from a Loan into Savings

#4 Select Another Account

#5 More Choices

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#2 Transfer Money:

#1 Savings - choose suffix

- #1 Transfer to Another Suffix
- #2 Make a Payment on a Loan
- #3 Transfer into Savings from Another Suffix
- #4 Advance from a Loan into Savings

#2 Checking

- #1 Transfer to Another Suffix
- #2 Make a Payment on a Loan
- #3 Transfer into Checking from Another Suffix
- #4 Advance from a Loan into Checking

#3 Loan

- #1 Advance from a Loan
- #2 Make a Payment on a Loan

#4 Credit Card

- #1 Advance from your VISA
- #2 Make a Payment on your VISA
 - _ Line of Credit
 - #1 Advance from ODP
 - #2 Make Payment on ODP
 - _ Mortgage
 - #2 Make Payment

#3 All Account Balances

(This will give you all your balances and available balances including: Loans, CD's & IRA's)

#4 More Choices

- #1 Change your PIN
- #2 Log On with a Member ID#

Certificate of Deposits | IRA's:

#1 Select an Account to Work With

#3 CD

- #1 Summary
- #2 More Details
 - #1 Last Year and YTD Interest
 - #2 All Transactions
- #3 Work with another account
 - _ Savings
 - _ Checking
 - _ CD
 - _ Loan
 - _ Credit Card
 - _ Line of Credit
 - _ Mortgage

#4 More Choices

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Loan Information:

#1 Select an Account to Work With

- #1 Savings
- #2 Checking
 - _ CD
 - _ Loan
 - _ Credit Card
 - _ Line of Credit
 - _ Mortgage

#1 Account Summary

#2 More Details

- #1 All Transactions
- #2 Last Payment Information
- #3 Next Payment Information
- #4 Last Year & YTD Interest

#3 Transfer Money | Make Payment

#4 Work with Another Account

- #1 Savings
- #2 Checking
 - _ CD
 - _ Loan
 - _ Credit Card
 - _ Line of Credit
 - _ Mortgage

#5 More Choices

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Depending on services you have with
Dakotaland Federal Credit Union
your option numbers may vary

Dakotaland

FEDERAL CREDIT UNION

www.DakotalandFCU.com

#2 Checking:

(account balance, available balance,
last transaction & last check cleared)

Options:

- #1 Summary
- #2 More Details
 - #1 All Transactions
 - #2 Cleared Checks
 - #3 Deposits
 - #4 Withdrawals
 - #5 ACH Deposits | Payroll Deposits
 - #6 More Choices
 - #1 Last Year & YTD Interest
 - #2 Specific Check
- #3 Transfer Money
 - #1 Transfer to Another Suffix
 - #2 Make Loan Payment
 - #3 Transfer Into Checking from Another Suffix
 - #4 Advance from a Loan into Checking
- #4 Select Another Account
 - #1 Savings
 - #2 Checking
 - _ CD
 - _ Loan
 - _ Credit Card
 - _ Line of Credit
 - _ Mortgage
- #5 More Choices
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